

LEGAL & COMPLIANCE

Website Terms of Use

Date: 1 September 2026

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1. About Innosano and this Website

1.1 Innosano Pty Ltd ABN 12 701 136 629 (Innosano, we, us or our) is an Australian company based in New South Wales. Innosano develops and operates secure digital platforms and services for environments where privacy, confidentiality, information security and controlled and audited access are critical.

1.2 Innosano's capabilities include:

- GroundCtrl and its industry applications, including passports
- Workplace Drug Testing
- Sample Collection and Management
- Digital Medical Passports
- Related occupational health, sporting and organisational technologies

Each of these is an Innosano Platform, and together they are the Innosano Platforms.

1.3 These website terms of use (Terms) apply to any person who accesses or uses our website, currently located at www.innosano.com (Website).

1.4 In these Terms, Content means all information, text, material, graphics and other content made available on or through this Website.

2. Application of these Terms

2.1 These Terms apply to your access to and use of this Website.

2.2 These Terms do not apply to your access to or use of any Innosano Platform. Access to and use of an Innosano Platform is subject to a separate agreement between Innosano and the relevant customer or user.

2.3 You should read these Terms together with our Privacy Policy. Our Privacy Policy explains the personal information we collect about visitors to this Website, including via cookies, and how we collect, hold, use, disclose and store that personal information.

- 2.4** Each time you access this Website, you agree to these Terms and our Privacy Policy. If you do not accept these Terms or our Privacy Policy, you should not access or continue to access this Website.

3. Changes to these Terms

- 3.1** The effective date of these Terms is set out above.
- 3.2** We may update these Terms from time to time without notice to you by publishing an updated version on this Website. By continuing to use this Website after an updated version is published, you accept the updated Terms.

4. Purpose of this Website

- 4.1** This Website is created and controlled by Innosano to provide general information about Innosano, the Innosano Platforms and related matters.
- 4.2** The Content published on this Website is introductory and general in nature. It is not, and must not be relied on as, medical, clinical, legal, financial or other professional advice, and does not replace advice from an appropriately qualified professional.
- 4.3** Innosano does not provide medical diagnosis, treatment or clinical care through this Website, and nothing on this Website constitutes a clinical decision. Clinical judgments remain the responsibility of appropriately qualified health professionals or other authorised decision makers.
- 4.4** The mention of a product, service or capability on this Website does not constitute or imply a recommendation or endorsement by Innosano, other than as a description of Innosano's own offering.

5. Disclaimer

- 5.1** You acknowledge that your use of this Website and its Content is at your own risk. Without limiting the previous sentence, you acknowledge that Innosano does not make any express or implied representation or warranty about any matter connected with this Website, including the accuracy, currency, reliability or completeness of its Content.

- 5.2** To the maximum extent permitted by law, Innosano is not liable to any person or entity for any direct, indirect, consequential or other loss or damage, however caused, including by negligence, arising out of, or in connection with, the use of this Website or the use of or reliance on any information, publication or media release contained on, linked to from or framed in this Website.
- 5.3** If a law implies a condition, warranty or guarantee into these Terms which cannot lawfully be excluded, including a consumer guarantee under the Australian Consumer Law, then, to the maximum extent permitted by law, our liability for breach of that implied term is limited, at our option, to the supply of the relevant service again or the payment of the cost of having the service supplied again.
- 5.4** This clause 5 applies for the benefit of Innosano's officers, employees, agents and related bodies corporate, and any third party content providers and licensors, each of whom is entitled to rely on it to the same extent as Innosano.

6. Accessibility

- 6.1** Innosano is committed to making this Website accessible to as many people as reasonably practicable, including people with disability, and aims to align this Website with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA where reasonably practicable.
- 6.2** If you experience difficulty accessing any part of this Website, please contact us using the details published on this Website so that we can assist you or provide the relevant information in an alternative format.

7. Security

- 7.1** The transmission of information over the internet is not completely secure or error free. In particular, emails to or from Innosano and information submitted to or accessed via this Website may not be secure, and you should use discretion in deciding what information you send to us by these means.
- 7.2** Please do not send health information, test results or other clinical or sensitive information to us by ordinary email.
- 7.3** Emails to and from Innosano may undergo email filtering and virus scanning, including by third party contractors. We do not warrant that such filtering and scanning will be effective in removing viruses or other potentially harmful code.

8. Linking and Framing

- 8.1** This Website may contain links to other websites, applications or platforms, including the Innosano Platforms and application stores operated by Apple Inc. or Google LLC, and may on occasion display content or information from other websites within frames on this Website.
- 8.2** Innosano does not endorse, and is not responsible for, any linked or framed website, application or platform. Your access to and use of any linked or framed website, application or platform is governed by the terms and privacy policy of that website, application or platform, and not by these Terms.
- 8.3** You may link to this Website as long as you do so in a way that accurately indicates the link is to a page of Innosano's website and is not misleading.

9. Intellectual Property

- 9.1** The Content is protected by copyright and is owned by or licensed to Innosano.
- 9.2** You may download and print Content from this Website for your own personal or internal business purposes only. Commercial use is expressly prohibited. You must not remove or amend any copyright or other proprietary notice included in or attached to any Content you download from this Website.
- 9.3** You must not publish, communicate to the public, distribute to third parties, amend, adapt or otherwise change in any way, copy, reproduce or store, in any medium, any part of the Content, or create a derivative work from any part of the Content, without the prior written consent of Innosano or the consent of the applicable rights holder. This prohibition does not extend to material on this Website which is expressed to be freely available for reuse or replication, subject to any conditions we specify.
- 9.4** "Innosano" and the Innosano logo, together with any other trade mark indicated on this Website as belonging to Innosano, are trade marks of Innosano, whether or not registered. You must not use these trade marks, or any trade mark that is confusingly similar, without our prior written consent.

- 9.5** Other service names, product names, business names, logos and trade marks appearing on this Website may be owned by persons other than Innosano. Unless otherwise specified, their inclusion on this Website does not indicate any association with, or endorsement by, Innosano of that service name, product name, business name, logo or trade mark or its owner. You must not use these service names, product names, business names or logos without the prior consent of the relevant owner.

10. User Content

- 10.1** Unless Innosano requires you to provide content to respond to a query you have made or an issue you have raised, we will not require you to provide any documents or other materials via this Website. If we do require you to provide content, we will use it only for the purpose for which it was provided and delete it within a reasonable time of completion of that purpose.
- 10.2** Innosano does not accept or consider unsolicited content or ideas, including ideas for new products, services, technologies, processes, marketing plans or new product names. Please do not send us any original artwork, samples, demonstrations or other works. Any unsolicited content, ideas or feedback you provide on or via this Website will be treated as non-confidential and non-proprietary, and Innosano is free to use it on an unrestricted basis.
- 10.3** If you provide content via this Website, you must ensure that:
- you do not send us or upload content that infringes the copyright or other rights of any person
 - Innosano is not responsible to you or any other person, and you take full responsibility, if the content you submit infringes the copyright or other rights of any person
 - you understand that we may remove any content you have posted to this Website if we believe it infringes the rights of any person, is illegal, or is otherwise inappropriate
- 10.4** We may co-operate fully with any law enforcement authority in any jurisdiction in respect of a lawful direction or request to disclose the identity or other information about a person posting material which the authority claims violates applicable law.

11. General Limitations on User Conduct

11.1 You must not use this Website, or any tools offered through it, to do any of the following:

- upload, post, transmit or otherwise make available material that infringes the rights of any person, including their intellectual property or privacy rights
- upload, post, transmit or otherwise make available material that is unlawful, threatening, abusive, defamatory, invasive of privacy, vulgar, obscene or profane, or that may harass or cause distress or inconvenience to any person
- engage in conduct that would constitute a criminal offence, give rise to civil liability, or otherwise violate any law
- restrict or inhibit any other person from using or enjoying this Website
- decompile or reverse engineer, or attempt to derive the source code of, any part of this Website
- affect the functionality or operation of this Website or its servers, or the functionality or operation of any user's computer systems, including by transmitting a virus or other harmful component, whether knowingly or otherwise
- breach any standard, content requirement or code promulgated by a relevant authority, including an authority that requires us to take remedial action under an applicable industry code

12. Use of Electronic Addresses

12.1 The publication of the electronic address of an employee or other representative of Innosano on this Website must not be taken as consent by that person to receive unsolicited commercial electronic messages, within the meaning of the Spam Act 2003 (Cth).

13. Complaints and Contact

13.1 If you have a question, complaint or item of feedback about this Website or these Terms, please contact us using the contact details published on this Website.

- 13.2** If your question, complaint or feedback concerns the handling of your personal information, please refer to our Privacy Policy or contact our Privacy Officer:

Privacy Officer
Innosano Pty Ltd
ABN 12 701 136 629
iAccelerate, Suite 9, Building 239
Innovation Campus, Squires Way
North Wollongong NSW 2500
Australia
Email: privacy@innosano.com
Telephone: +61 2 8006 8111

14. Governing Law

- 14.1** These Terms are governed by the laws of New South Wales, Australia. If a dispute arises relating to this Website or these Terms, the courts of New South Wales, Australia have non-exclusive jurisdiction.

15. General

- 15.1** If any part of these Terms is invalid, unenforceable or illegal, that part is severed and the remainder of these Terms continues in force.
- 15.2** These Terms, together with our Privacy Policy, are the entire agreement between you and Innosano concerning your use of this Website.

INNOSANO

Our Commitment

Innosano develops and operates secure digital platforms and services for environments where privacy, confidentiality, information security and controlled and audited access are critical. This Website provides general information about Innosano and our capabilities. Access to and use of our platforms is governed by separate agreements with our customers.

About Innosano

Innosano Pty Ltd is an Australian technology company based at the University of Wollongong Innovation Campus. Its capabilities include GroundCtrl, Workplace Drug Testing, Sample Collection and Management, Digital Medical Passports and related occupational health, sporting and organisational technologies.

Contact Us

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